

Data Backup Guide to Memory Card and WOT™ Software Installation & Usage Guide

Before starting the backup, make sure that a memory card is inserted in the device. The recommended memory card capacity is up to **32 GB**.

Then follow the steps below in order.

The guide is divided into three options according to the firmware version installed on the device. On certain versions and models, a more extended backup of data is available:

- A. Option to back up contacts data only.
- B. Option to back up contacts and calendar data (on certain versions).
- C. Option to back up contacts and groups, calendar, call log, notes, and more.

Option A — Contacts Only

(Backup screenshots appear in the original Hebrew guide.)

Step 1

Open Contacts. Open the contacts list on the device.

Step 2

Open the Options menu. Tap **Options** and choose **Import/Export**.

Step 3

In the menu that opens, choose **Export Contacts**.

Step 4

A screen will appear where you can choose which contacts to back up.

Step 5

Tap **Options** and choose **Select All** to select all records.

Step 6

After selecting, all contacts will appear with a checkmark.

Step 7

Tap **Options** and choose **OK**.

Step 8

Tap **Select**.

Make sure to save the backup to the memory card, not to internal phone storage. The memory card is indicated on screen.

Step 9

Wait for the backup to complete. When done, a "**Success**" message will confirm the backup was saved.

Restore Process — Option A

Step 1

Open Contacts.

Step 2

Open the Options menu. Tap **Options** and choose **Import/Export**.

Step 3

In the menu that opens, choose **Import Contacts**.

Step 4

The device will display the folder list on the memory card and the backup file.

Step 5

Press the center key to select the contacts file, then tap **OK**.

Step 6

Wait for the restore to complete. When done, a "**Success**" message will confirm the backup file was restored.

Option B — Contacts & Calendar

First complete Option A to back up the contacts list, then follow the steps in Option B.

Step 1

Go to the device menu and choose **Tools**.

Step 2

Choose **Backup**.

Step 3

Select the **Calendar** option by pressing the center key, then choose **Backup**.

Step 4

When the operation is complete, a "**Success**" message will appear.

Restore Process — Option B

Step 1

Go to the device menu and choose **Tools**.

Step 2

Choose **Backup**.

Step 3

Swipe right and choose the **Restore** tab, then tap **Options**. Tip: The device will display all backups you have ever made to the card.

Step 4

Choose **Restore**. Tip: You can delete old backups.

Step 5

The restore process is complete. When finished, tap **Back**.

Option C — Full Backup (Contacts, Calendar, Call Log, Notes & More)

Step 1

Go to the device menu and choose **Settings**.

Step 2

Choose **Backup & Restore**.

Step 3

Select the data you want to back up, then tap **Backup**.

Step 4

When the process is complete, a success message will appear on the screen.

Restore Process — Option C

Step 1

Go to the device menu and choose **Settings**.

Step 2

Choose **Backup & Restore**.

Step 3

Swipe right and choose the **Restore** tab, then tap **Options**. Tip: The device will display all backups ever made to the card.

Step 4

Choose **Restore**. Tip: You can delete old backups.

Step 5

The restore process is complete. When finished, tap **Back**. If device settings were also restored, the phone will restart to apply the changes.

Important Tips

1. If you are unsure which backup option is available on the device, start with backing up contacts only.
2. On older versions, if a memory card was inserted when a note was added, note data is automatically saved to the memory card. You can verify this by removing the memory card from the phone, going to Notes, and checking if they still appear — if they don't, the notes are stored on the memory card and are already backed up there.
3. At this stage, it is not possible to back up recordings stored in the phone's internal memory.

WOT™ Software — Installation & Usage Guide

Guide for installation, account creation, and software update.

Step 1 — Install the Software

Download the installation file and run it.

Step 2 — Select Language

Choose the desired language and click **OK**.

Step 3

On the welcome screen click **Next**, read and accept the license agreement, then click **Install**.

Step 4 — Restart the Computer

After installation completes, a prompt will appear: *"A restart is required for the software to work properly. Restart now?"* — click **Yes**.

Step 5

After the computer restarts, a WOT shortcut will appear on the desktop. Launch the software.

Step 6

After opening the software, select **My Profile**.

Step 7

If you already have an account, log in. If not, complete a one-time registration.

Step 8 — Create a New Account

Fill in your full name, email address, phone number, and password, then click **Send**. You will receive a message: *"User created successfully! A verification email has been sent."*

Note: The password must contain at least 6 characters, including a lowercase letter, uppercase letter, special character, and number.

Step 9

Open your email inbox and click **Verify Account**.

Tip: If the verification email did not arrive, check your Spam / Promotions folder.

Step 10

After verification, return to the software, enter your email address and the password you created, then click **Log In**.

Step 11 — Account Details Screen

After logging in, you can view your account details and choose actions such as updating details or contacting technical support. Support responses will be sent to your email inbox.

Step 12 — Software Update

Select the **Software Update** icon. On your phone, dial ***#06#**.

Enter the first number that appears in the search field, then click the search icon. Afterwards, turn off the phone. You can watch a tutorial video for this step by tapping the question mark icon.

Step 13

The system will identify your phone model — select it. The system will then display the latest available update; click **Download**.

Step 14 — Downloading the Update

After clicking Download, a progress bar will appear. Wait patiently until the process is complete, even if the percentage advances gradually over several minutes.

Step 15

Warning: The update process erases ALL data on the phone, including contacts, calendar, notes, and more. Make sure to perform a backup according to the backup guide.

Click the question mark icon and watch the video. Note that certain models require a different key to be

pressed — the video will show the required key for putting your specific model into flash mode.

Step 16

Press the required key on your phone (as shown in the video), then connect the phone to the computer while it is turned off. Continue holding the flash key until the software shows 4% progress in the installation process.

Step 17

Wait for installation to finish. When done, the message "**Installation completed successfully**" will appear.

You may choose "**Flash Another Device**" to install the update on the same model, or click "**Back to Home**". The software can then be closed.

Questions & Answers

Q. Does the phone need to be off before connecting it to the computer?

A. Yes. Turn off the phone and follow the instructions in the video at the 'Waiting for connection' step.

Q. The phone is not recognized — what could be the reason?

A. Disconnect and reconnect the cable, try a different USB port on the computer, or try a different cable.

Q. The verification email did not arrive — what is the reason?

A. Check your Spam or Promotions folder, and make sure you entered the correct email address during registration.

Q. The software recognizes the phone but I receive an ERROR with an X symbol — what should I do?

A. Check whether there is a block by a content filter such as Netspark / Rimon / Techlock.

Q. Why is no update showing for my model?

A. If no update appears, it means an update has not yet been released. You can keep monitoring in the software — there is no need to contact us.

Q. The phone disconnected during the update installation and now it won't turn on — what do I do?

A. Remove the battery from the phone and reinsert it, then try again following the video instructions at the 'Waiting for connection' step.

Q. During the update installation the software closed and now the phone won't turn on — what do I do?

A. Relaunch the software, open the phone's battery cover, remove the battery, enter the IMEI number in the software's search bar, and follow the instructions.

Q. Can the software work without an internet connection?

A. No. The software requires an internet connection.

Q. I connect the phone to the computer and receive the message Error: [PS2262] User cancel — what do I do?

A. Watch the tutorial video at the second step. Make sure to press the key shown in the video, and keep pressing it until 4% progress is displayed in the software.

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